

Emergency Services

OnSite

Pro obtains work authorization

from the insured and begins

performing emergency services

while updating HOMEE with start

date

Estimate**

Pro follows the *HOMEE Pro

Guidelines. & provides the

estimate, certificate of satisfaction

and any necessary documentation

(photos, moisture docs, etc.)

Review

assuarnce review & submits the

Payment Payment is issued 3-5 business

days after HOMEE closes the job

(Industry Low 5% Referral Fee is

deducted from the payment)

*Provides access to HOMEE resources

**Estimates should be performed and

submitted in the Carrier designated platform

HOMEE conducts a quality

estimate to the carrier for

approval

only

ProManage Job Workflow

Introducing ProManage: HOMEE's enhanced solution for the industry's manage repair workflow!

HOMEE Receives the Job!

The carrier sends HOMEE a job

Pro Match

HOMEE's proprietary matching algorithm connects the job to the most qualified Pro



Scheduling

The Pro contacts the insured within 4 hours of receiving the job to schedule the inspection and updates HOMEE with the inspection date/time



Repairs Only



OnSite

Pro performs the inspection and prepares the estimate



Pro follows the *HOMEE Pro **Guidelines** & submits the estimate to



Review

HOMEE conducts a quality assurance review to assure the estimate meets Carrier guidelines and submits the estimate to the Carrier for approval



Repairs

Once Carrier approves, Pro obtains work authorization, begins repairs and updates HOMEE with repair start date



Closing

Pro provides HOMEE the certificate of satisfaction completion photos and *Materials Selection Sheet



Payment

Payment is issued 3-5 business days after HOMEE closes the job (Industry Low 5% Referral Fee is deducted from the payment)



Emergency Services + Repairs



OnSite

Pro obtains work authorization from the insured and begins performing emergency services while updating HOMEE with the start date



Estimate**

Pro follows the *HOMEE Pro Guidelines. provides the emergency service estimate, the certificate of satisfaction and any necessary documentation (photos, moisture docs, etc.). Pro performs repair inspection and submits repair estimate to HOMEE



HOMEE conducts a quality assurance review to assure both the emergency services and repair estimates meet Carrier guidelines and submits the estimates to the Carrier for approval



Payment is issued 3-5 business days after HOMEE closes the job



Repairs

Once Carrier approves, Pro obtains work authorization, begins repairs and updates HOMEE with repair start date



Closing

Pro provides HOMEE the certificate of satisfaction, completion photos and **Materials Selection Sheet**



Repair Payment

Payment is issued 3-5 business days after HOMEE closes the job (Industry Low 5% Referral Fee is deducted from the payment)